WaveLinx

Published: March 15, 2022

In today's fast-paced technology world, Cooper Lighting Solutions is constantly investing and innovating in new lighting controls technologies. This results in new control systems, control products and software applications, and a growing lighting control portfolio.

Cooper Lighting Solutions is committed to maximizing the value from your investment in our lighting systems. As such, every day, a team of highly skilled support professionals and software developers provides technical support to our customers across our lighting control portfolio.

Although we strive to maximize the value of your investment from our lighting systems, products do reach an end of life due to technology obsolescence resulting in the inability to maintain the system reliably.

Notification

WaveLinx Wireless has been a valued wireless lighting control solution for over five years. To better serve the growing needs for connected systems with additional features and capabilities, Cooper Lighting Solutions has recently launched its second-generation WaveLinx Area Controller (WAC2-120; WAC2-POE), a powerful controller supporting 50% more devices by best practice than the first-generation WaveLinx Area Controller (WAC-120; WAC-POE). Therefore, we are announcing the end of the life for the 1st generation WaveLinx Area Controller effective March 2022.

End of Sales

End of sales refers to the date when a particular lighting control system or control components are no longer shipped to customers. This table lists the products with an end-of-sales date.



Lighting Control systems or component	Date of general availability	Date of end of sales	Notes
1st Gen WaveLinx Area Controller (WAC-POE; WAC-120)	Nov 2017	March 2022	Hardware replaced with 2nd Gen WaveLinx Area Controller (WAC2-120; WAC2-POE)
1st Gen PoE Injector (WPOE-120)	Nov 2017	March 2022	Hardware replaced with 2nd Gen PoE Injector (WPOE2-120)

End of Support

End of support is when a particular lighting control system or control component is no longer supported. The end of the date support will vary based on the product type and the technology evolution. This table lists the products with a specific end-of-support date.

Lighting Control systems or component	Support End of Date	Extended Support End of Date for customers with valid service contracts	Notes
1st Generation WAC (WAC-POE; WAC-120)	March 2025	N/A	Hardware replaced with 2nd Gen WaveLinx Area Controller (WAC2-120; WAC2-POE)
1st Gen PoE Injector (WPOE-120)	March 2025	N/A	Hardware replaced with 2nd Gen PoE Injector (WPOE2-120)

Cooper Lighting Solutions will continue to provide software updates for the first-generation WaveLinx Area Controller (WAC) to address software issues and new cybersecurity vulnerabilities. However, the 1st generation WAC software version will be held at version 8. New features offered with firmware version 9 and higher will not be available with the 1st generation WAC.

For standalone WaveLinx customers, the 2nd generation WACs can replace a 1st generation WACs. The 2nd generation WAC will ship with software version 9 and higher, supporting a 1st generation WAC database backup.

Trellix Core applications with software 8.0 can only communicate with Gen 1 WACs for networked customers. Cooper Lighting Solutions has secured some quantities of 1st generation WACs to support 1st generation WAC replacement in the field.

Cooper Lighting Solutions has also ensured that the Trellix Core appliances with software version 9.0 can communicate with Gen 1 WACs and Gen 2 WACs. So if no 1st generation WACs are available, customers can replace a 1st generation WAC with a 2nd generation WAC. However, they need to ensure that the Trellix Core appliance is at software version 9.0.

Note: It is important to note that the upcoming Trellix Core with version 10 will not support Gen 1 WACs. Networked customers with Gen 1 WACs on their system will have to remain at version 9.

Customers who want to take advantage of the new features introduced with more recent software releases, i.e. version 10 and higher, need to update their Gen 1 WAC with Gen 2 WACs. This is required only if the customers want to take advantage of new features.

Cooper Lighting Solutions is offering a WAC Upgrade Program to help its customers upgrade their 1st generation WAC to 2nd generation WAC if they desire. We encourage you to proactively reach out to your local Cooper Lighting Solutions agents to learn about the Upgrade Program.

Life Cycle Policy

Cooper Lighting Solutions Life Cycle Policy gives you consistent and predictable guidelines for the availability of support throughout a product's life. Every Cooper Lighting Solutions control system has a life cycle. The life cycle begins when a product is released and ends when it's no longer supported. Knowing key dates in this life cycle helps you decide when to update, upgrade or make other changes to your system.

Chris Andrews

Lead Product Manager, WaveLinx Wireless

Soroush Amidi Director Product Management - Software



Cooper Lighting Solutions 1121 Highway 74 South Peachtree City, GA 30269 P: 770-486-4800 www.cooperlighting.com For service or technical assistance 1-800-553-3879

Canada Sales 5925 McLaughlin Road Mississauga, Ontario L5R 1B8 P: 905-501-3000 F: 905-501-3172 © 2022 Cooper Lighting Solutions All Rights Reserved.

Product availability, specifications, and compliances are subject to change without notice.