



Revised - March 2022

Lighting Solutions	Standard Limited Warranty	Additional Warranty Addendum	Minimum Freight Allowance	Correspondence Addresses (Orders / Quotes / Warranty)	Remit to Address
L1A - GREENGATE PANELS	1 Year (Software) 3 Year 5 Year (Greengate Sensors, Greengate Room Controller, iLumin, Lumawatt Pro) 10 Year (Relay Cards)	1, 2	\$2,500	Cooper Lighting Solutions 1121 Hwy 74 South Peachtree City, GA 30269	Cooper Lighting, LLC 28362 Network Place Chicago, IL 60673-1283 JPMorgan Chase NA New York, NY AC# 700611044 ABA# 021000021 SWIFT Code CHASUS33
L1B - GREENGATE SENSORS		1, 2			
L1C - OEM		1, 2			
L1D - ARCH CONTROLS		1, 2			
L1E - ZERO88		1, 2			
L1F - COOPER CONTROLS		1, 2			
L1G - FIFTH LIGHT		1, 2			
L1H - ILIGHT		1, 2			
L1J - ALC		1, 2			
L1K - LUMAWATT PRO		1, 2			
L1A - WAVELINX & WAVELINX LITE		1, 2			
LB1 - HALO RECESSED		1 Year, 3 Years (Energy Star), 5 Year (LED)			
LC1 - HALO TRACK	1 Year, 5 Year (LED)	1, 7, 12			
LD1 - SURELITES	1 Year	1, 6, 12			
LD2 - ALL-PRO EMER	1 Year	1, 6, 12			
LE2 - PORTFOLIO	1 Year, 3 Years (Energy Star), 5 Year (LED)	1, 4, 7, 12			
LF1 - EDISON	1 Year	1			
LF2 - ALL-PRO	1 Year, 3 Year (Energy Star)	1, 4			
LF3 - EMERALD	1 Year	1			
LG1 - HALO COMMERCIAL	1 Year, 3 Years (Energy Star), 5 Year (LED)	1, 4, 7, 12			
LJ1 - FAILSAFE	1 Year, 3 Year (F6MRI / Circadian), 5 Year (LED)	1, 7, 9, 12			
LK1 - MCGRAW-EDISON	1 Year, 5 Year (LED)	1, 5, 12			
LK2 - INVUE	1 Year, 5 Year (LED)	1, 5, 12			
LM1 - COOPER POLES	1 Year	1, 5, 11			
LN1 - STREETWORKS	1 Year, 5 Year (LED)	1, 5, 12			
LO1 - LUMARK OUTDOOR	1 Year, 5 Year (LED)	1, 5, 12			
LP1 - LUMARK INDOOR	1 Year	1, 12			
LP3 - HID ACCESS	1 Year, 5 Year (LED)	1, 5, 12			
LP4 - COOPER	1 Year	1, 12			
LR1 - IRIS	1 Year, 5 Year (LED and Toroidal Transformers)	1, 4, 7, 12	\$2,500	Cooper Lighting Solutions 18001 E Colfax Ave. Aurora, CO 80011	Cooper Lighting, LLC 28362 Network Place Chicago, IL 60673-1283 JPMorgan Chase NA New York, NY AC# 700611044 ABA# 021000021 SWIFT Code CHASUS33
LR2 - REGENT	1 Year	1, 12			
LS1 - FLEXILUME	1 Year	1, 12			
LT1 - METALUX COMMERCIAL	1 Year, 5 Year (LED)	1, 7, 12			
LT2 - METALUX RETAIL	1 Year, 5 Year (LED)	1, 7, 12			
LT3 - METALUX ALL-PRO	2 Year, 5 Year (LED)	1, 7, 12			
LT4 - METALUX SPECIFICATION	1 Year, 5 Year (LED)	1, 7, 12			
LU1 - METALUX INDUSTRIAL	1 Year, 5 Year (LED)	1, 7, 12			
LV1 - MWS	1 Year	1			
LW1 - STREETLIGHTING	1 Year, 5 Year (LED)	1, 5			
LX1 - METALUX RESIDENTIAL	1 Year, 5 Year (LED)	1, 7, 12			
LY2 - ATLITE EMER	1 Year	1, 6, 12			
LZ1 - LUMIERE	1 Year	1			
LZ2 - SPECIALTY LED	1 Year, 5 Year (LED)	1, 7, 12			
LS2 - SHAPER	1 Year	1, 12	\$2,500	Cooper Lighting Solutions 18001 E Colfax Ave. Aurora, CO 80011	Cooper Lighting, LLC 28362 Network Place Chicago, IL 60673-1283 JPMorgan Chase NA New York, NY AC# 700611044 ABA# 021000021 SWIFT Code CHASUS33
LC2 - RSA	1 Year, 5 Year (LED)	1, 7, 12			
LN2 - NEORAY	1 Year, 5 Year (LED)	1, 7, 12			
LN3 - CORELITE	1 Year, 5 Year (LED)	1, 7, 12			
LN4 - AMETRIX	1 Year, 5 Year (LED)	1, 7, 12			
LN5 - IO	1 Year, 5 Year (Linear LED, Luxrail - Fixtures Only), 10 Year (Koi - Wood Warranty)	1, 3, 12	\$2,500	Cooper Lighting Solutions 125 E Jefferson St Syracuse, NY 13202	Cooper Lighting, LLC 28362 Network Place Chicago, IL 60673-1283 JPMorgan Chase NA New York, NY AC# 700611044 ABA# 021000021 SWIFT Code CHASUS33
LP2 - Ephesus	10 Year	10	\$5,000		



- 1** Ungrounded or Improperly grounded systems not in compliance with current NEC code are excluded from the Cooper Lighting warranty of LED products.
- 2** 1 Yr (Greengate, iLumin and Fifth Light Software), 5 Yr (Occupancy Sensors, Room Controller and iLumin), 10 Yr (relay cards), All other products (3 years)
- 3** 5 Yr (Linear Products, Luxrail - fixtures only), 10 Yr (Koi - wood warranty)
- 4** HALO, HALO Commercial CFL recessed lighting products, Portfolio and All-Pro CFL recessed lighting products – as registered in the ENERGY STAR “Qualified Products List”; the limited warranty set forth shall have a period of 3 (three) years from the date of shipment of the products.
- 5** Subject to all of the limitations set forth in Cooper Lighting’s Domestic Terms and Conditions of Sale, for Cooper Outdoor Light Emitting Diode (LED) luminaires only, Cooper Lighting warrants to the original purchaser that the factory-installed electrical system will be free from defects in material and workmanship for 5 years from the date of shipment of the products. If 10% of the individual LEDs (light sources) should fail within 5 years of shipment Cooper Lighting will, at its sole option, ship a repaired or replacement fixture EXW (Incoterms 2000) Cooper Lighting’s factory. The warranty does not cover failures due to abnormal site conditions, which include, but are not limited to, under/over voltage, under/over current, excessive switching and excessive ambient temperatures. In addition, subject to all of the limitations set forth in Cooper Lighting’s Domestic Terms and Conditions of Sale, Cooper Lighting warrants to the original purchaser that the finish will be free from defects in material and workmanship for a period of 5 years from date of shipment. Cooper Lighting will, at its sole option, repair or replace the defective finish if it exhibits cracking, peeling, excessive fading or corrosion defects during the warranty period. During the warranty period some fading, staining or chalking may occur. This is normal aging for the finish used, is not a manufacturing defect, and is not covered by our warranty. Subject to all limitations set forth in Cooper Lighting’s Domestic Terms and Conditions of Sale, for Cooper Poles and Lighting Standards, only, this warranty specifically excludes pole failure resulting from a third party act on omission, misuse, unanticipated use, fatigue, failure, or similar phenomena resulting from induced vibration, harmonic oscillation, or resonance from air current movement around the product. This warranty specifically excludes poles installed without the luminaires or with unapproved devices such as banners, pennants, cameras, or signs for which the pole was not designed. Use of such accessories may result in injury death or property damage. This warranty specifically excludes poles using pre-existing anchor bolts, or bolt adaptors not supplied by Cooper. It also excludes issues related to foundation or said conditions at the installation site. Subject to all limitations set forth in Cooper Lighting’s Domestic Terms and Conditions of Sale, for Cooper Lighting High Intensity Discharge luminaires only, supplied with a core and coil electrical system manufactured by Cooper Lighting, Cooper Lighting warrants that the factory-installed electrical system, consisting of an Cooper Lighting core and coil ballast, igniter (if applicable), capacitor, socket and wiring, will be free from defects in material and workmanship for 5 years from the date of shipment of products. Finishes, housings, lenses and any other component not specifically mentioned in the preceding sentence are not included in the 5-year limited warranty. If a covered component in a covered Cooper Lighting fixture fails to meet this warranty, Cooper Lighting will, at its sole option, ship a repaired or replacement component EXW (Incoterms 2000) Cooper Lighting’s factory.
- 6** Subject to all limitations set forth in Cooper Lighting’s Domestic Terms and Conditions of Sale, the limited warranty set forth shall be 5 years pro-rata from the date of shipment of products for SURE-LITES lead-acid battery products and 7 years pro-rata for SURE-LITES nickel-cadmium battery products.
- 7** Subject to all the limitations set forth in Cooper Lighting’s Domestic Terms and Conditions of Sale, LED products in the following brands - Halo Recessed, Halo Track, Halo Commercial Recessed, IRIS, Metalux Commercial, Metalux Specification, Metalux Industrial, Metalux All-Pro, Fail-Safe, Corelite, and RSA products, shall have a limited warranty period of 5 years from the date of shipment of products. This warranty applies specifically to the light engine comprised of LEDs and driver or drivers only. All other mechanical components and hardware are covered for 1 year.
- 8** Subject to all the limitations set forth in Cooper Lighting’s Domestic Terms and Conditions of Sale, All-Pro LED products, the limited warranty shall be a period of 3 (three) years from the date of shipment of products.
- 9** Subject to all the limitations set forth in Cooper Lighting’s Domestic Terms and Conditions of Sale, Failsafe F6MRI (LED Housings, LED Modules and LED Trims) and Failsafe Circadian LED, shall have a limited warranty period of 3 (three) years from the date of shipment of products.
- 10** Subject to all the limitations set forth in Cooper Lighting’s Domestic Terms and Conditions of Sale, and Ephesus Fixture Limited Warranty.
- 11** Subject to all the limitations set forth in Cooper Lighting’s Domestic Terms and Conditions of Sale, and Pole Limited Warranty.
- 12** Certain fixtures use non-acrylic materials in light guides or lenses that may naturally shift color or yellow over time, such as polystyrene. The warranty applicable to these fixtures does not cover yellowing or color shifting in light guides or lenses using these materials and Cooper Lighting disclaims all warranties, express and implied, with respect to yellowing or color shifting of such light guides and lenses.